Paron Owensville Water Authority

2011 Annual Drinking Water Quality Report

We're pleased to present to you this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand, and be involved in, the efforts we make to continually improve the water treatment process and protect our water resources.

Where Does Our Drinking Water Come From?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. We purchase treated water from North Garland County Regional Water District whose source is surface water from Lake Ouachita. During 2011, we also purchased water from Hot Springs Village for five days whose source is surface water from Lake Lago and Middle Fork Saline River and Salem Water for one day whose source is two wells that pump from the Gunter Sandstone Aquifer.

How Safe Is The Source Of Our Drinking Water?

The Arkansas Department of Health has completed a Source Water Vulnerability Assessment for North Garland County Regional Water District. The assessment summarizes the potential for contamination of our source of drinking water and can be used as a basis for developing a source water protection plan. Based on the various criteria of the assessment, our water source has been determined to have a low susceptibility to contamination. You may request a summary of the Source Water Vulnerability Assessment from our office.

What Contaminants Can Be In Our Drinking Water?

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: Microbial contaminants such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; Inorganic contaminants such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and herbicides which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; Organic chemical contaminants including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; Radioactive contaminants which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to assure tap water is safe to drink, EPA has regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Am I at Risk?

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from small amounts of contamination. These people should seek advice about drinking water from their health care providers. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. In addition, EPA/CDC guidelines on appropriate means to lessen the risk of infection by microbiological contaminants are also available from the Safe Drinking Water Hotline.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

We are responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

How Can I Learn More About Our Drinking Water?

If you have any questions about this report or concerning your water utility, please contact William Mullins, Operator, or Jamie Mullins, Office Manager, at 501-594-5000. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the third Thursday of each month at 6:30 PM at Paron Community Center, 22265 Hwy 9 in Paron.

TEST RESULTS

We, North Garland County Regional Water District, Hot Springs Village, and Salem Water routinely monitor for constituents in your drinking water according to Federal and State laws. The test results table shows the results of our monitoring for the period of January $1^{\rm st}$ to December $31^{\rm st}$, 2011. In the table you might find terms and abbreviations you are not familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) – unenforceable public health goal; the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Nephelometric Turbidity Unit (NTU) – a unit of measurement for the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Parts per billion (ppb) - a unit of measurement for detected levels of contaminants in drinking water. One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per million (ppm) – a unit of measurement for detected levels of contaminants in drinking water. One part per million corresponds to one minute in two years or a single penny in \$10,000.

			MIC	CROBIC	LOGICA	L CONTAMINA	ANTS			
Contaminant		Violation Y/N	Level Detected		Unit	MCLG (Public Health Goal)		MCL (Allowable Level)	Major Sources in Drinking Water	
Total Coliform Bacteria (Paron Owensville	e)	N	1 Positive in N	1ay	Present	0	1 positive sample p		Naturally present in the environment	
					TURB	IDITY				
Contaminant Violat			Level Detected		nit MCLG (Public Health Goal)		MCL (Allowable Level)		Major Sources in Drinking Water	
Turbidity (North Garland Co.) Turbidity (HSV)	N	result Lower samp turbic Highe result Lower samp	st yearly sample: 0.013 st monthly % of es meeting the lity limit: 100% st yearly sample: 0.05 st monthly % of es meeting the lity limit: 100%	NTU		NA	cons	y measurement in excess of 1 NTU titutes a violation alue less than 95% astitutes a violation	Soil runoff	
,			of the cloudiness ration system.					nonitors it because i	t is a good indicator of	
Contaminant Violation Y/N		olation Y/N			Unit	MCLG (Public Health (MCL (Allowable Level)	Major Sources in Drinking Water	
Nitrato							Runoff from		Runoff from fertilizer use	

Average: 0.215

Range: 0.20 - 0.23

Nitrate

(Salem)

[as Nitrogen]

ppm

10

10

leaching from septic

natural deposits

tanks, sewage; erosion of

LEAD AND COPPER TAP MONITORING								
Contaminant	Number of Sites over Action Level	90 th Percentile Result	Unit	Action Level	Major Sources in Drinking Water			
Lead (Paron Owensville)	0	<0.003	ppm	0.015	Corrosion from household plumbing			
Copper (Paron Owensville)	0	<0.20	ppm	1.3	systems; erosion of natural deposit			

We are currently on a reduced monitoring schedule and required to sample once every three years for lead and copper at
the customers' taps. The results above are from our last monitoring period in 2010. Our next required monitoring period is
in 2013.

TOTAL ORGANIC CARBON

• The percentage of Total Organic Carbon (TOC) removal was routinely monitored by North Garland County in 2011, and all TOC removal requirements set by USEPA were met. TOC has no health effects. However, Total Organic Carbon provides a medium for the formation of disinfection by-products. These by-products include trihalomethanes (THMs) and haloacetic acids (HAAs).

REGULATED DISINFECTANTS							
Disinfectant	Violation Y/N	Level Detected	Unit	MRDLG (Public Health Goal)	MRDL (Allowable Level)	Major Sources in Drinking Water	
Chlorine (Paron Owensville)	N	Average: 0.48 Range: 0.05 - 0.93	ppm	4	4	Water additive used to control microbes	

BY-PRODUCTS OF DRINKING WATER DISINFECTION

Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)
HAA5 [Haloacetic Acids] (Paron Owensville)	N	Running Annual Average: 37* Range: 28 – 32.6	ppb	0	60
TTHM [Total Trihalomethanes] (Paron Owensville)	N	Highest Running Annual Average: 66 Range: 39.7 – 105	ppb	NA	80

- While only the upper end of the range for TTHMs exceeded the MCL, it should be noted that some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.
- *The running 12 month average lies outside the range because the highest running 12 month average is calculated using the last 3 quarters of 2010 and all 4 quarters of 2011. The range reported is from monitoring during 2011 only.

UNREGULATED CONTAMINANTS								
Contaminant	Level Detected	Unit	MCLG (Public Health Goal)	Major Sources in Drinking Water				
Chloroform (North Garland Co.)	9.59	ppb	70					
Chloroform (HSV)	4.90	ppb	70	By-products of drinking water				
Bromodichloromethane (HSV)	1.91	ppb	0	disinfection				
Bromodichloromethane (North Garland Co.)	1.94	ppb	0					

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of
unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking
water and whether future regulation is warranted. MCLs (Maximum Contaminant Levels) and MCLGs (Maximum
Contaminant Level Goals) have not been established for all unregulated contaminants.

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