Calico Rock Waterworks 2011 Annual Drinking Water Quality Report

We're pleased to present to you this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand, and be involved in, the efforts we make to continually improve the water treatment process and protect our water resources.

Where Does Our Drinking Water Come From?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our sources of water are four wells that pump from the Everton Formation and Roubidoux Formation Aquifers. The Arkansas Department of Health considers Well 1 to be under the direct influence of surface water.

How Safe Is The Source Of Our Drinking Water?

The Arkansas Department of Health has completed a Source Water Vulnerability Assessment for Calico Rock Waterworks. The assessment summarizes the potential for contamination of our sources of drinking water and can be used as a basis for developing a source water protection plan. Based on the various criteria of the assessment, our water sources have been determined to have a low to high susceptibility to contamination. You may request a summary of the Source Water Vulnerability Assessment from our office.

What Contaminants Can Be In Our Drinking Water?

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: Microbial contaminants such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; Inorganic contaminants such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and herbicides which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; Organic chemical contaminants including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; Radioactive contaminants which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to assure tap water is safe to drink, EPA has regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Am I at Risk?

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from small amounts of contamination. These people should seek advice about drinking water from their health care providers. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. In addition, EPA/CDC guidelines on appropriate means to lessen the risk of infection by microbiological contaminants are also available from the Safe Drinking Water Hotline.

What is Cryptosporidium?

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. It lives and reproduces only with the host. In the environment, Cryptosporidium exists as a thick walled oocyst, containing four organisms. Our monitoring in 2011 did not indicate the presence of these organisms in Well 1 which is directly influenced by surface water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. It is important to know that although filtration removes Cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people are at greater risk of developing life threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water. Our monitoring is now complete, and no further action is required.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

How Can I Learn More About Our Drinking Water?

If you have any questions about this report or concerning your water utility, please contact Stephen Hicks, Superintendent, at 870-297-3772. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second Monday of each month at 7:00 PM at City Hall.

TEST RESULTS

We routinely monitor for constituents in your drinking water according to Federal and State laws. The test results table shows the results of our monitoring for the period of January 1^{st} to December 31^{st} , 2011. In the table you might find terms and abbreviations you are not familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) – unenforceable public health goal; the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA - not applicable

Nephelometric Turbidity Unit (NTU) – a unit of measurement for the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Parts per million (ppm) – a unit of measurement for detected levels of contaminants in drinking water. One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) - a unit of measurement for detected levels of contaminants in drinking water. One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - a measure of the radioactivity in water

MICROBIOLOGICAL CONTAMINANTS										
Contaminant		Violation Y/N	Level Detected		Unit	Jnit MCLG (Public Health Goal)		MCL (Allowable Level)		Major Sources in Drinking Water
Total Coliform Bacteria		N	None		Present	0		1 positive sample per month		Naturally present in the environment
TURBIDITY										
Contaminant	Violat Y/N		evel Detected	Unit	(Publi	MCLG ic Health Goal)	MCL (Allowable Level)		Major Sources in Drinking Water	
Turbidity (Well 1) Highest yearly sample result: 0.75 Lowest monthly % of samples meeting the turbidity limit: 100% NTU NTU NA For Calico Rock any measurement in excess of 5 NTU* constitutes a violation A value less than 95% constitutes a violation						runoff				
Turbidity is a measurement of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.										

INORGANIC CONTAMINANTS							
Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)	Major Sources in Drinking Water	
Fluoride	N	Highest Running Annual Average: 0.64 Range: 0 - 59.1	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories	

While only the upper end of the range for fluoride exceeded the MCL, some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children's teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or pitting of the teeth, and occurs only in developing teeth before they erupt from the gums.

Lead	N	Average: 8.97 Range: 0 - 26.7	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Nitrate [as Nitrogen]	N	Highest Running Annual Average: 0.87 Range: 0 - 1.09	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Arsenic (Well #1)	N	Average: 8.43 Range: 0 - 33.7	ppb	NA	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Arsenic (Well #3,4,6)	N	Average: 1.13 Range: 0 - 2.3	ppb	NA	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes

While only the upper end of the range for arsenic exceeded the MCL, some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.

LEAD AND COPPER TAP MONITORING									
Contaminant	Number of Sites over Action Level	90 th Percentile Result	Unit	Action Level	Major Sources in Drinking Water				
Lead	0	0.003	ppm	0.015	Corrosion from household plumbing				
Copper	0	<0.20	ppm	1.3	systems; erosion of natural deposits				

• We are currently on a reduced monitoring schedule and required to sample once every three years for lead and copper at the customers' taps. The results above are from our last monitoring period in 2010. Our next required monitoring period is in 2013.

REGULATED DISINFECTANTS								
Disinfectant	Violation Y/N	Level Detected	Unit	MRDLG (Public Health Goal)	MRDL (Allowable Level)	Major Sources in Drinking Water		
Chlorine	N	Average: 0.90 Range: 0.34 - 2.31	ppm	4	4	Water additive used to control microbes		

BY-PRODUCTS OF DRINKING WATER DISINFECTION MCLG Violation MCL Contaminant **Level Detected** (Public Health Goal) (Allowable Level) Y/N Average: 10 0 60 HAA5 [Haloacetic Acids] Ν ppb Range: 0 - 26.3 Average: 7 TTHM [Total Trihalomethanes] NA 80 ppb Range: 0 - 19.7

UNREGULATED CONTAMINANTS									
Contaminant	Level Detected	Unit	MCLG (Public Health Goal)	Major Sources in Drinking Water					
Chloroform (Well #1)	1.55	ppb	70						
Chloroform (Well #5)	0.63	ppb	70						
Bromodichloromethane (Well #1)	1.83	ppb	0	By-products of drinking water disinfection					
Bromodichloromethane (Well #5)	0.54	ppb	0						
Dibromochloromethane (Well #1)	1.34	ppb	60						

 Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. MCLs (Maximum Contaminant Levels) and MCLGs (Maximum Contaminant Level Goals) have not been established for all unregulated contaminants.

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